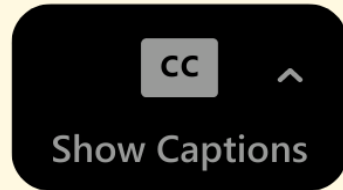




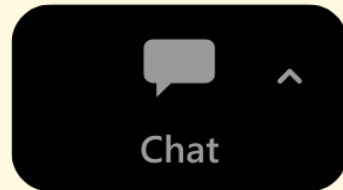
# HEAT & AIR QUALITY RESILIENCE (HAQR) WORK GROUP

Quarterly Meeting  
August 27, 2025

# Accessibility



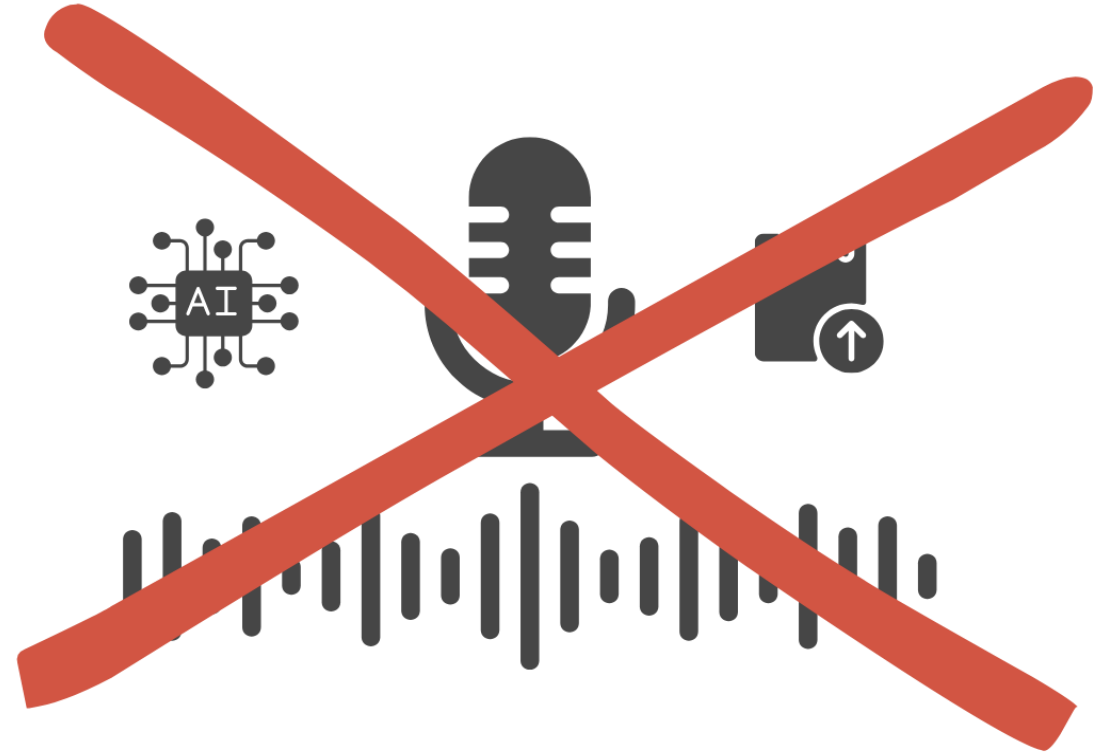
Read live transcripts and closed captions.



- Join the chat (if available).
- Write to the panelists or all guests.

# Please do not enable artificial intelligence recording tools

- AI meeting bots are not permitted. Please do not send or forward meeting invitations to AI meeting bot accounts. AI bots will be removed from the meeting and chat activities.



# Meeting Objectives

- ✓ Explore innovative approaches to cooling centers that enhance community access and resilience.
- ✓ Learn how communities across the country are planning and coordinating heat safety strategies to protect the public during extreme temperatures.

# Agenda

- Meeting Objectives
- Creative Approaches to Alternative Cooling Centers
  - Heat Relief Network | Maricopa County
  - Jenny's Trailer | City of Tempe
  - Climate Stations | Homeless Health Care Los Angeles
- HAQR Announcements
  - Co-Chair Nominations
  - Participant Feedback Survey Results
- Group Information Share
- Next Steps and Closing Remarks



# Heat Relief Network in Maricopa County

**Francisco Garcia**

Maricopa County Public  
Health Services





# Evolving Response of the Heat Relief Network of Maricopa County

Francisco J. Garcia  
Heat Relief Program Coordinator  
Maricopa County Department of Public Health

Santa Clara County Heat & Air Quality Resilience (HAQR) Work Group  
August 27, 2025

# Maricopa County, Arizona

#3

Largest health jurisdiction

4th

Most populous county in the US

4.5

Million residents

62%

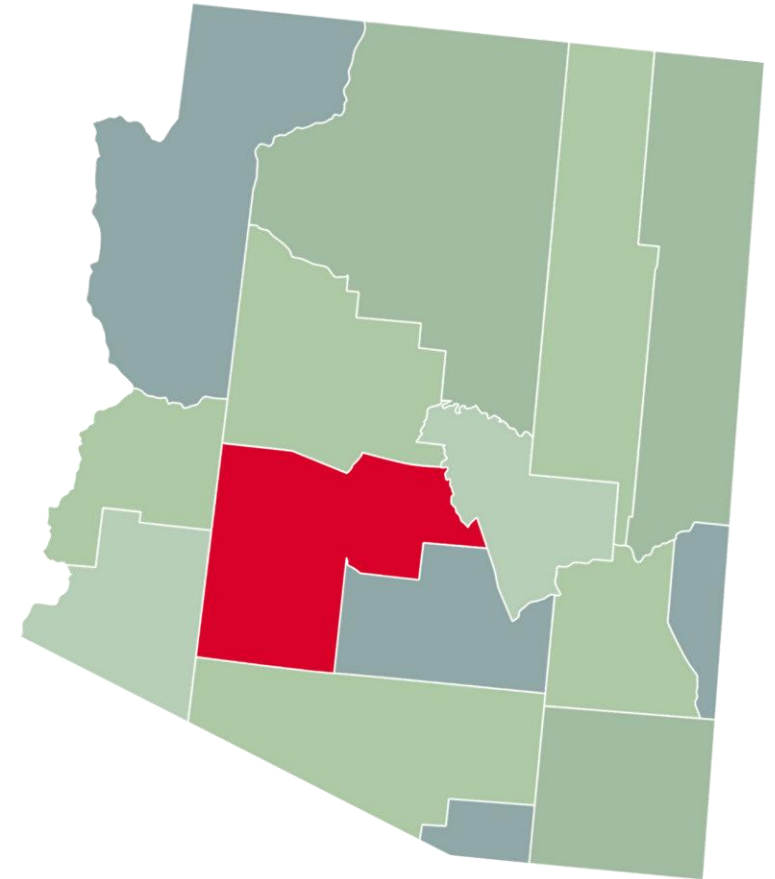
Of Arizona's population

24+

Municipalities

9k+

Experience Homelessness\*



# 2024 Extreme Heat – At a Glance

**100°+**

- First Day ..... *May 2<sup>nd</sup>*
- Last day ..... *Oct 5<sup>th</sup>*

**113** Consecutive Days

**143** Days Total

**110°+**

- First Day ..... *June 11<sup>th</sup>*
- Last day ..... *Aug 10<sup>th</sup>*

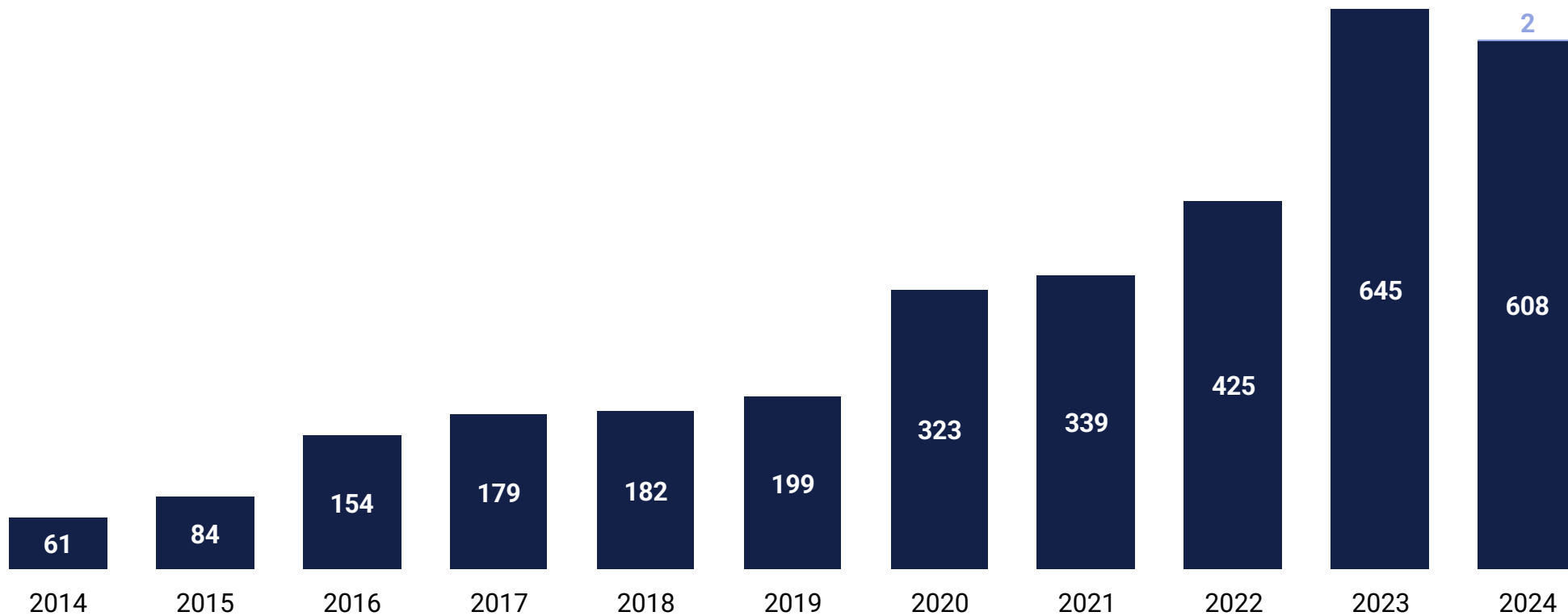
**68** Consecutive Days

New Record: **70** Days Total

**31** New Record-High  
Temperatures were set

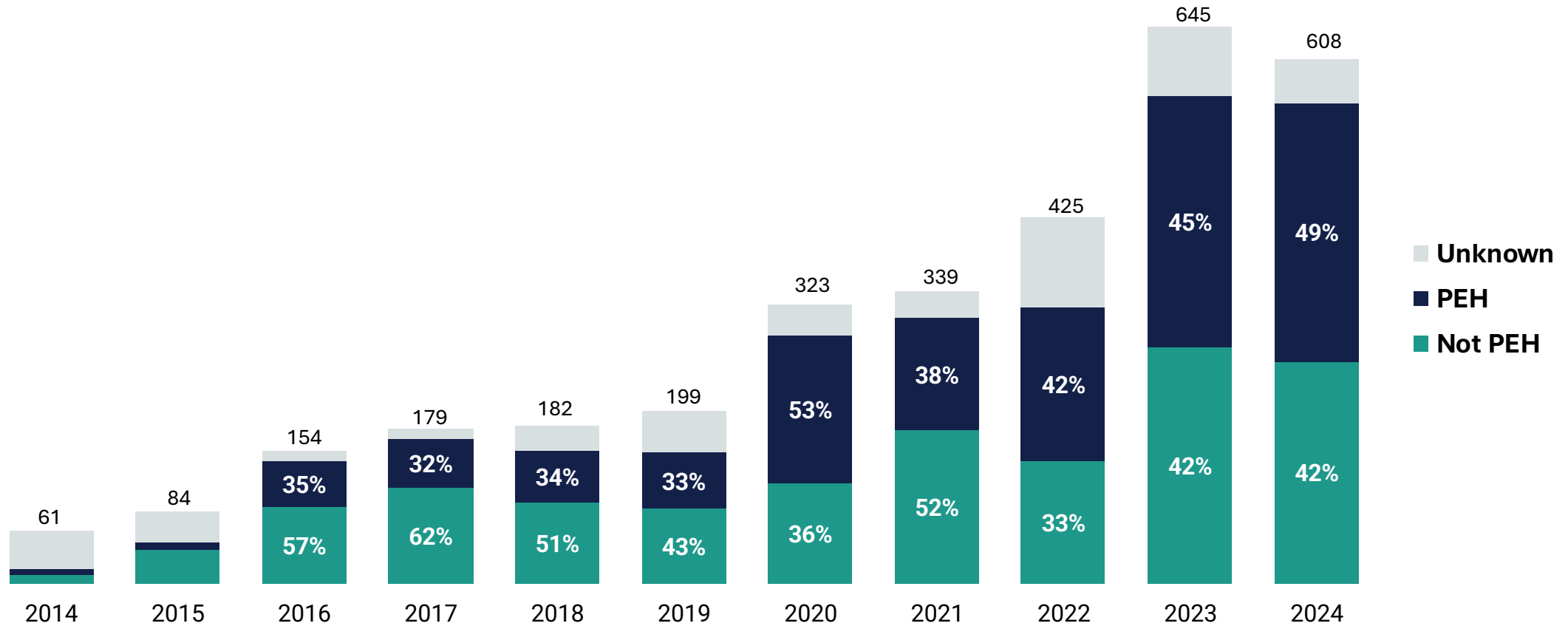
***No Record Lows were set in 2024***

# Number of Confirmed Heat-Related Deaths by Year



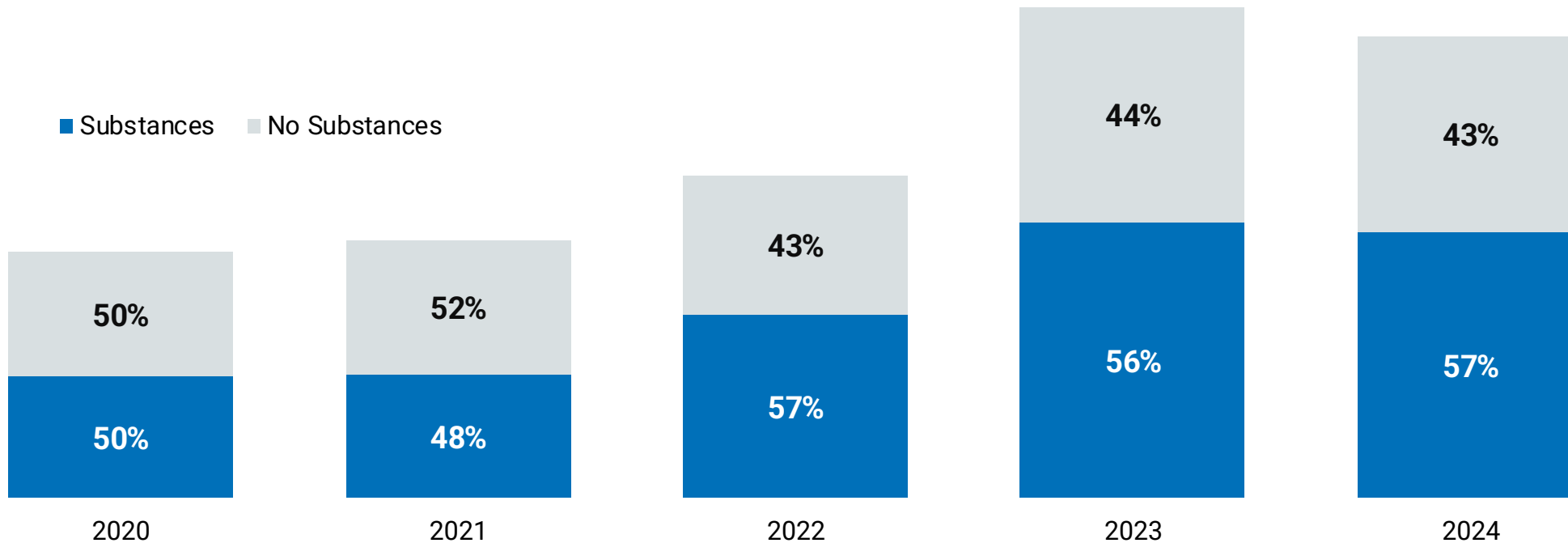
\*Two deaths remain under investigation

# Living Situation of Heat-Related Deaths



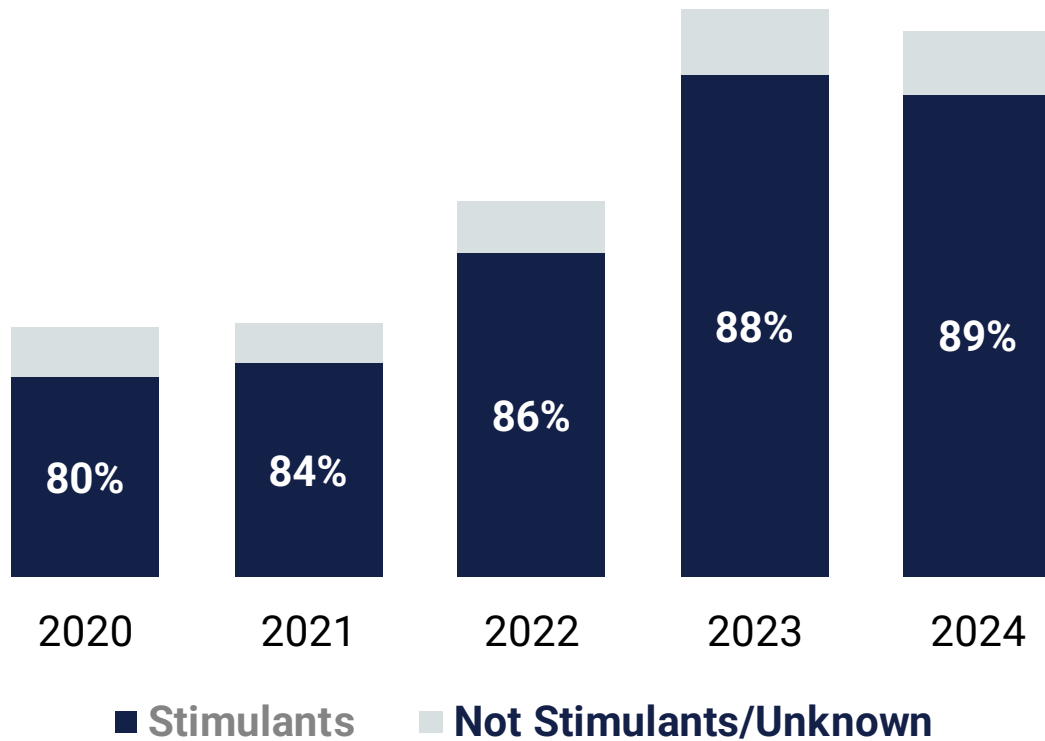


# Substance Use Involvement & Heat-Related Deaths

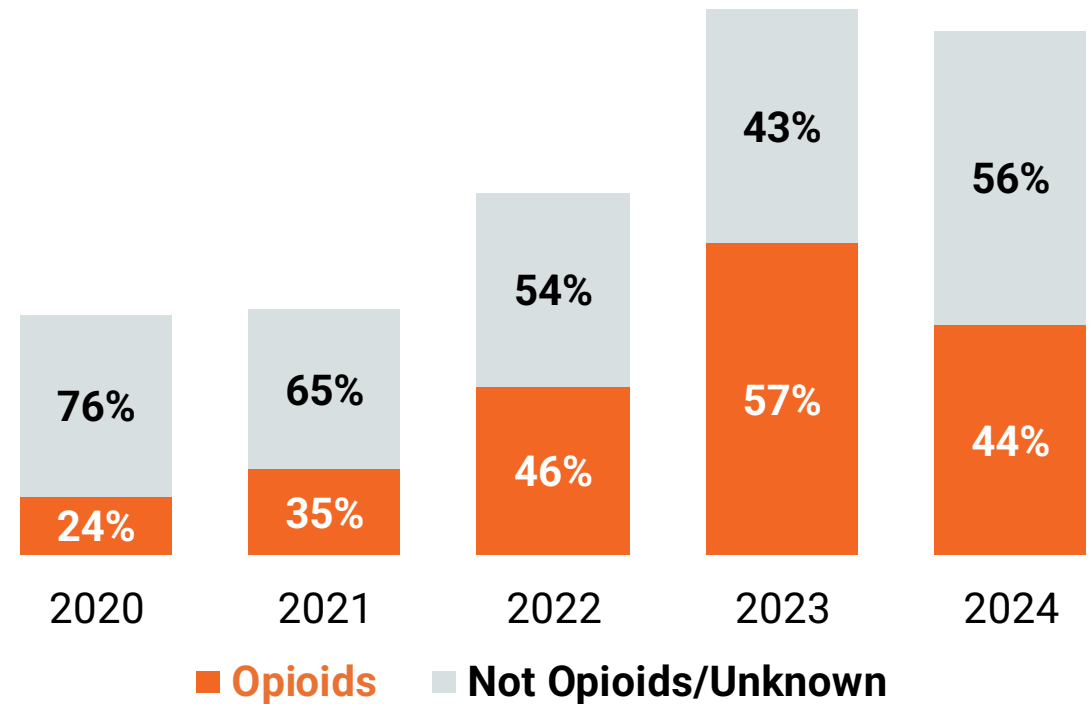


# Substance Use Involved Heat-Related Deaths

## Stimulants



## Opioids



# Heat Relief Network (HRN)

## Regional Partnership

Cities, Nonprofits, Faith Groups, Health Centers, Businesses and 211 working together

## Mission

The HRN aims to prevent heat-related illness and death by providing community spaces designated for access to water, cooling, and respite from extreme heat.

## How It Works

- Community partners loan their spaces to serve as relief sites
- Sites are registered and mapped on a public-facing platform
- Each site commits to shared standards and expectations
- The network actively identifies gaps and works with partners to expand access
- Partners are supported with education, training, relief materials, and peer connection
- Together, these efforts create a **collaborative countywide network**





## Standards and Expectations for All Sites:

- All sites must be stationary
- Open to the public
- Not a private residence
- Open on a consistent schedule and during hours stated in application form
- All sites should have official HRN signage visible from the street
- Allow service animals
- Does not discriminate based on age, race, religion, housing status or gender identity



# Relief Site Types and Standards



**Hydration Stations:** Indoor/Shaded Outdoor location that provides bottled water or water refill stations. Staff must be present to keep water stocked.



**Cooling Centers:** Indoor, air-conditioned location where individuals can sit and cool down for up to 2 hours with access to water and bathrooms.



**Respite Center:** Indoor, air-conditioned location that provides space for uninterrupted rest, with accommodations to sit or lie down for up to 4 hours with access to water and a bathrooms.



## **Collection & Donation Site**

Designated location where water and other heat related supplies can be donated for use at heat relief sites. Must have space to receive and store donations and the ability to coordinate distribution.

# It takes a Network:

## The People and Partners Behind the Response



### **Local Governments/Cities and Towns**

Relief Sites operated within:

Libraries - Senior Centers - Recreational Centers - Community Centers - Municipal Buildings



### **Community and Faith Based Organizations**

Provide expanded hours, weekend access, hydration, outreach, and wraparound support at high-need sites.



### **Community Health Partners**

Host relief sites, provide medical and behavioral health care, extend services through mobile outreach, and partner with other sites to connect people to care.



### **Strategic and Operational Support**

Support network continuity, supply critical resources, enhance heat readiness, and amplify public messaging.

# 2023 Cooling Center Evaluation



Main barriers to access included not knowing sites existed (36%)



54% of visitors said they mostly walk to cooling centers



31% of visitors also indicated **a lack of transportation** as a barrier.



The most common way that respondents learned about heat-relief sites was via word of mouth (47%)



Visitors consistently asked for 9 AM – 7 PM availability instead of midday-only



# From Insight → Action

## MCDPH Mobilization 2024

**Added centralized coordination capacity** with a Climate & Health Manager and HRN Coordinator to enhance response efforts

**Strengthened partnerships** with the HRN to expand reach and streamline relief operations.



### Set 2024 standards and goals:

1

**Extend Heat Relief Center Availability** into evenings and weekends.

3

**Increase Site Visibility and Community Awareness** with outreach efforts and improved signage.

2

**Expand Transportation Access** and enhance the Heat Relief Call Center.

4

**Strengthen Data Collection** to improve heat relief efforts for 2025.

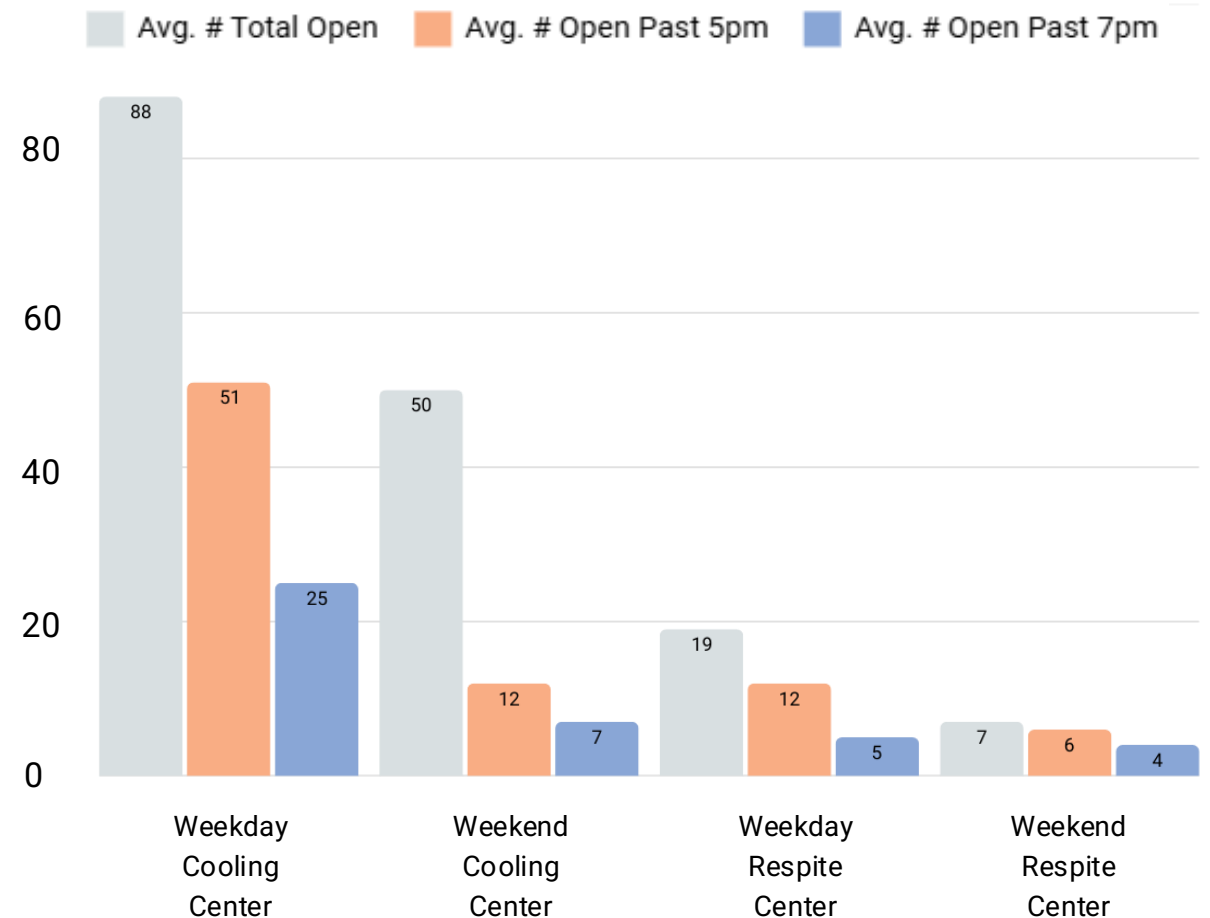
# 1 Expanding Relief Center Availability

## Actions:

- Established IGAs and RFPs to support relief efforts expansion
- Introduced MRC volunteers into the HRN to expand site capacity

## Impact:

- Respite Centers increased by 70% (2023–2024)
- City of Phoenix opened the first overnight Respite Center
- More Cooling & Respite Centers extended hours into evenings and weekends
- 36 Cooling Centers and 13 Respite Centers remained open on summer holidays



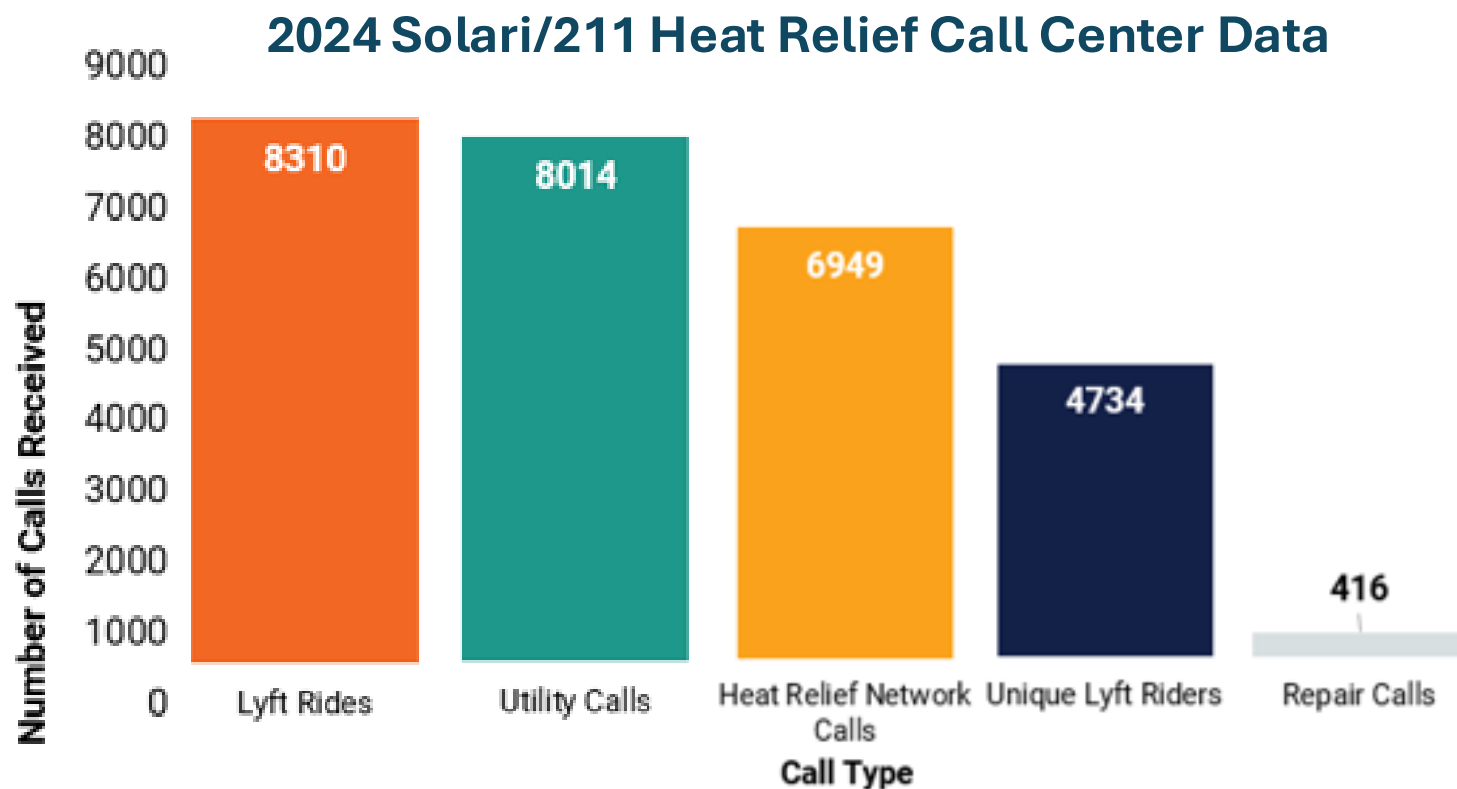
## 2 Expanding Transportation Access & Enhancing the Heat Relief Call Center

### Actions:

- Established the 211 Heat Relief Call Center to connect individuals to heat-relief resources and transportation

### Impact:

- Dispatched 8,310 free *Lyft rides* to, from and in between relief centers

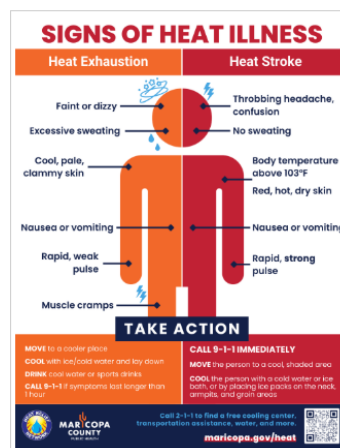


## 3

# Increase Site Visibility & Community Awareness

## Actions:

- Distributed 63,636 wallet-sized 211 cards
- Utilized billboards, social media, and digital ads to promote access to relief
- Standardized and distributed HRN signage for consistent recognition of sites
- Expanded Heat Relief Toolkit



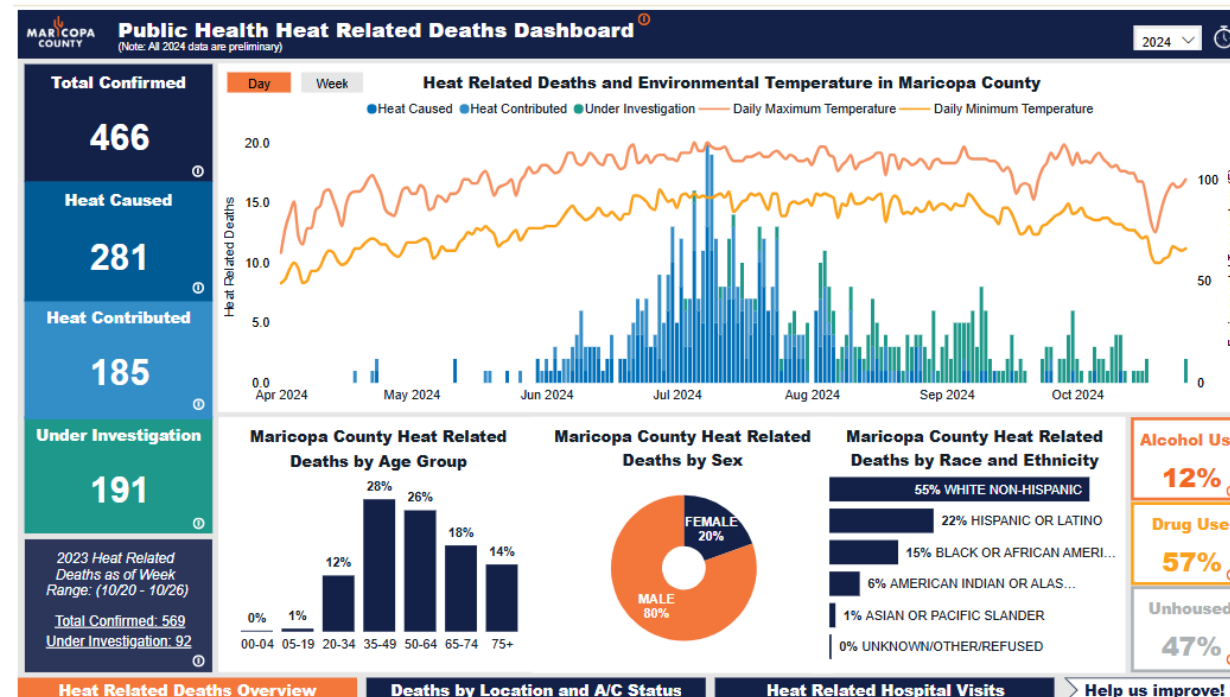
# 4 Strengthen Data Collection

## Actions:

- Implemented a Daily Site Reporting System
- Collected Funded Partner Metrics
- Maintained and weekly updated a public facing Heat Surveillance Dashboard

## Impact:

- Data-informed feedback loops guided decision-making during and after the season

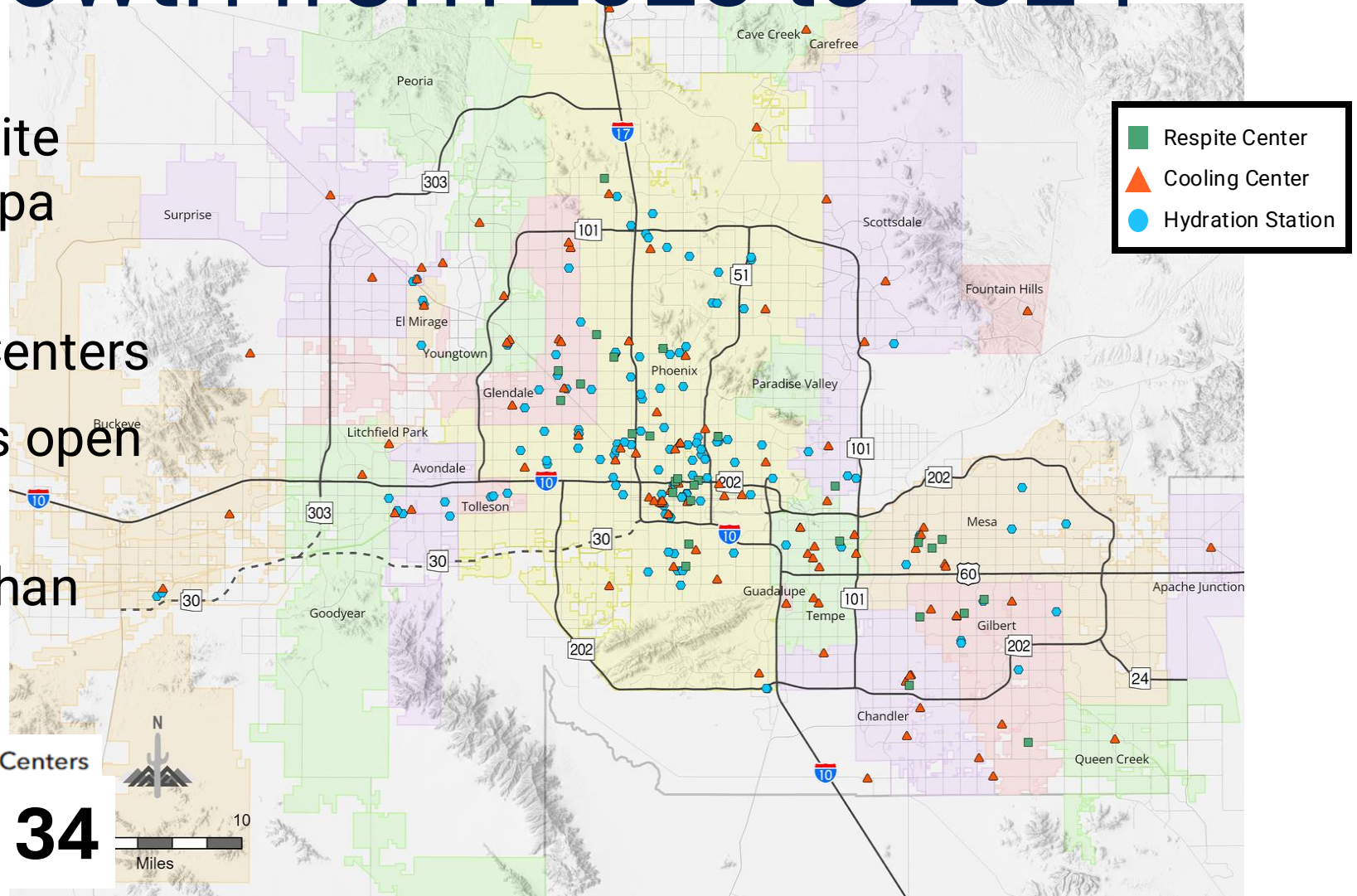


NOTE: Dashboard view above is for week ending 10/26/24



# Network Growth from 2023 to 2024

- Expanded coverage and site availability across Maricopa County
- 70% increase in Respite Centers
- Increased number of sites open evenings/weekends
- 276 total sites (32 more than 2023)



Hydration Stations



**130**

Cooling Centers

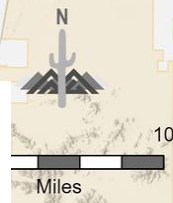


**102**

Respite Centers



**34**





# Building on 2024

*Advancing the Collaborative Response in 2025*

## Resource Distribution & Logistics

- Led countywide water distribution through partnership with St. Mary's Foodbank
- Established Centralized Resource Center
- Expanded resource and materials access through supporting partners

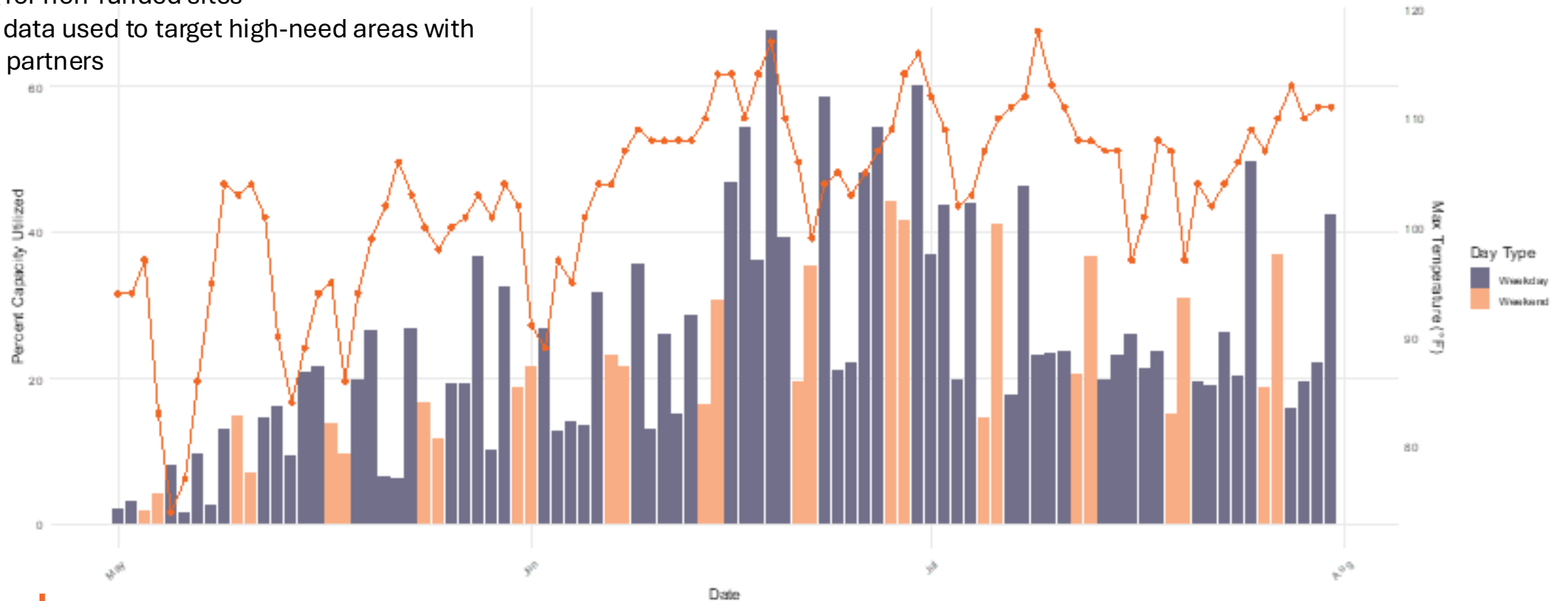


# Building on 2024

*Advancing the Collaborative Response in 2025*

## **Data & Reporting**

- Simplified and expanded access to Daily Site Usage reporting for non-funded sites
- Mortality data used to target high-need areas with outreach partners




# Building on 2024

## Advancing the Collaborative Response in 2025

### Expanding Collaborative Framework

- Integrated Outreach and SUD partners for direct referrals to services
- Implemented the Roundtable platform to support real-time collaboration between partners
- Provided cities with guidance on using opioid settlement funds to support heat response




### Use of Opioid Settlement Funds to Reduce Heat Related Deaths

Extreme heat and substance use are a dangerous combination – in 2023, 65% of heat related deaths in Maricopa County involved substances [1]. Methamphetamines and opioids were the two the most common substances in these deaths (78% and 46% respectively) [1]. In 2023, 56% of fentanyl-related deaths involved methamphetamines [2]. Stimulant use results in dehydration, increased heart rate, and decreased regulation of body temperature, all increasing heat risk. Polysubstance use, often involving methamphetamines and opioids, can increase heat vulnerability by dulling pain sensitivity, raising the risk of burns from sun exposure or contact with hot surfaces.

Expansion of some state and federal grants has demonstrated increased flexibility to support evidence-based strategies to address stimulant misuse and use disorders. Given these recent expansions—and the link between opioid and stimulant use, heat, and death—there is a unique opportunity to utilize Opioid Settlements dollars to reduce substance use related heat deaths.


#### Evidence-Based Strategies



##### Prevention

**Increase risk awareness**  
People are increasingly aware of opioid risk and naloxone use, but there is less education around methamphetamine and polysubstance use and heat risk. Opioid-centric messaging may exclude non-opioid or polysubstance users who are still at risk of overdose. Targeted messaging on overdoses and extreme heat is crucial. Initiatives and partnerships aimed at raising awareness in the community—particularly among people who use drugs—about the risks of methamphetamine and polysubstance use, extreme heat, and the increased risk of death can help reduce mortality. [3] *Exhibit A, Section H (6, 11).*


**Active outreach**  
Identifying individuals at elevated risk for heat-related illnesses through active outreach, particularly those who are using stimulants or opioids, can save lives. Community organizations in Maricopa County actively engage in mobile outreach and substance use treatment, and first responder-led active outreach can link heat-vulnerable individuals to these services. Active outreach campaigns, led by public safety, community organizations, providers, or coalitions, can prevent stimulant and polysubstance-related overdoses among heat-exposed individuals. [4] *Exhibit A, Section C (8, 9, 10, 14, 15).*



##### Treatment

**Support extreme heat crisis response**  
First responders and providers responding to potential overdose events should evaluate beyond diagnosis of opioid overdose to mitigate against stimulant-related heat deaths. Equipping responders with evidence-based methodologies and tools (i.e. TEMP bags) can help mitigate against heat stroke and hyperthermia seen with methamphetamine overdoses [5,6]. Trainings and best practice guides [7] can increase understanding of risks that methamphetamine and polysubstance use pose to heat-exposed individuals and how they should be addressed. *Exhibit A, Section I (1, 2); Section K.*

**Pilot contingency management treatment**  
Unlike opioids, there are no FDA-approved medications to treat stimulant use disorders. Contingency management (CM) - which provides tangible reinforcers to clients adhering to incentivized behavior - is the leading evidence-based treatment for stimulant use disorder [8]. While CM is not a substitute for medication assisted treatment (MAT), the combination of CM and MAT has shown improved treatment outcomes for polysubstance use (decrease or cessation of drug use, longer treatment participation). [8,9] *Exhibit A, Section A (1, 7, 9, 10, 12, 13); Section B (1, 7, 9).*



##### Harm Reduction

**Promote low barrier access points**  
Heat relief sites that do not turn away individuals who use substances offer a safe and cool place for people to reduce their heat risk. Providing crisis intervention tools (i.e. naloxone, temp/cooling bags) can support sites in reducing heat-related deaths. Cooling and respite centers that partner with harm reduction and treatment organizations promote intervention efforts. Limiting access barriers for people who use substances supports harm reduction efforts and mitigates against risks associated with substance and polysubstance use in the extreme heat. [10,11] *Exhibit A, Section H.*



# Building on 2024

*Advancing the Collaborative Response in 2025*

## Education & Training

- Developed HRN training on recognizing/responding to heat illness
- Expansion of printed materials available to partners
- Coordinated substance use response training for Relief Site staff and volunteers



## Recognizing and Acting on Heat-Related Illness

Free Online Training



**Takes only 15 minutes to complete!**

This training was designed by Maricopa County Department of Public Health for Heat Relief Network staff and volunteers, but it may also benefit anyone who supports individuals at risk during extreme heat.

### **WHAT YOU'LL LEARN:**

- ✓ Recognize signs and stages of heat-related illness
- ✓ Who is most at risk for heat-related illness
- ✓ How to respond and when to call 9-1-1
- ✓ Steps to take while waiting for emergency responders

**Empower yourself to provide life-saving support during Arizona's hottest months.**

### **ACCESS THE TRAINING:**

Scan the QR code or visit [Maricopa.gov/HeatToolkit](https://Maricopa.gov/HeatToolkit) and click on the "Training & Resources" button at the top of the page.

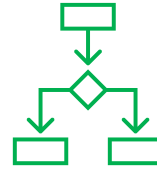


# Barriers and Lessons Learned



## **Community & Public Perception**

- Communities want to help but need clear guidance/best practices
- Relief sites often perceived as population specific “only for unhoused,” and hinders broader community access
- Public spaces must be officially designated and advertised as relief sites to counter perception barriers



## **Resources & Operations**

- Water is not always the top request; service providers know needs best
- Consistent requests for financial aid reflect real funding gaps, not lack of willingness to support
- Limited signage reduces visibility and discourages public use
- Toolkits/trainings need modular formats for different site types



## **Coordination & Partnerships**

- Partners cannot sustain readiness year-round; centralized coordination and early mobilization are essential
- Don't overlook unlikely partners, many are eager to help once given guidance and opportunity
- Non-direct service partners can still contribute logistical support

# What Made It Possible



Partner Commitment & In-Kind Support



Coordination support, training, and guidance provided by local governments



Current response supported by ARPA and CDC one-time funds and 3-year IGAs/RFPs (Until 2026)



Opioid Settlement Funds leveraged by jurisdictions to support SUD-related health response



# Beyond 2025:

## Building an Equitable Response

### The Road Ahead

- Repurpose overlapping program dollars for support (ex: SUD settlement funds)
- Engage philanthropic organizations and community grants
- Increase coordination: funding matrix, shared templates, award guidance

### Centering Care in Heat Relief

- **Extreme heat impacts everyone** but not equally.
- **Heat relief must be built** on equity and care, not assumptions of resilience.
- **Our collective safety** depends on ensuring relief reaches those with the fewest resources





# Thank you.

**Francisco J. Garcia**

Heat Relief Program Coordinator

Maricopa County Dept. of Public Health

[Francisco.garcia@maricopa.gov](mailto:Francisco.garcia@maricopa.gov)

480-670-1560

# Jenny's Trailer in Tempe



**Jessica Wright**

City of Tempe, Community Health  
and Human Services



**Kim Jackson**

City of Tempe, Community Health  
and Human Services



# City of Tempe Heat Relief

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Community Health and Human Services

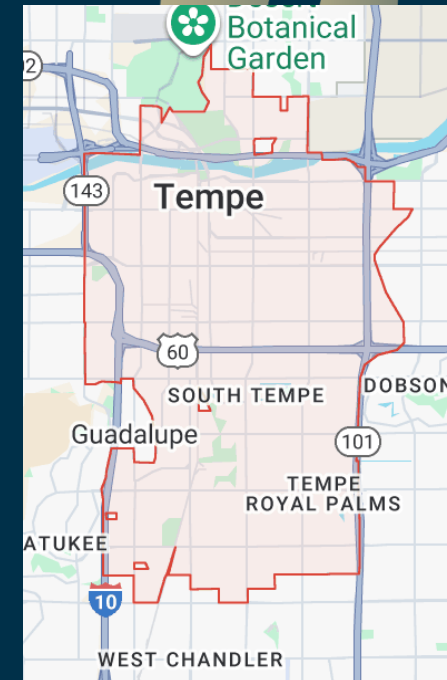
August 27, 2025





# Our City

- Size: 40 square miles
- Population: 185,000
- Median Age: 28.1 years
- Voted most bikeable and walkable city in the Phoenix Metro Valley
- Home to Arizona State University
- 10 minutes from Phoenix International Sky Harbor Airport







# Jenny's Trailer

- Donated by Jenny Norton in 2021
- Arizona State University fabricated solar system & design
- Solar AC, Wifi, Electricity, Cold Water, Indoor Seating, Mobile Access



# Jenny's Trailer providing mobile heat relief with HOPE Team





# 2021 & 2022 Heat Relief

## COOL OFF at Tempe cooling center locations



### Cahill Senior Center

715 W. 5th St.  
8:30 a.m. – 2:30 p.m. M - F

### Escalante Community Center

2150 E. Orange St.  
8 a.m. – 9 p.m. M - Th  
8 a.m. – 8 p.m. F  
10 a.m. – 5 p.m. Sat  
1 p.m. – 6 p.m. Sun

### Kiwanis Recreation Center

6111 S. All America Way  
7 a.m. – 10 p.m. M - Th  
7 a.m. – 7 p.m. F  
8 a.m. – 6 p.m. on weekends

### Mountain Park Health Center

1840 E. Broadway Road.  
7:30 a.m. – 7:30 p.m. M - F

### North Tempe

### Multi-Generational Center

1555 N. Bridalwreath St.  
8 a.m. – 8 p.m. M - F  
10 a.m. – 5 p.m. Sat

### Pyle Adult Recreation Center

655 E. Southern Ave.  
8 a.m. – 9 p.m. M - Th  
8 a.m. – 5 p.m. F  
9 a.m. – 4 p.m. Sat

### Westside Multi-Generational Center

715 W. 5th St.  
8 a.m. – 9 p.m. M - F  
10 a.m. – 5 p.m. Sat

### Excessive Heat Warning Days (110+ degrees)

Salvation Army  
40 E. University Drive  
11 a.m. – 5 p.m. M - Sun  
*Pets welcome*







# 2023 & 2024 - MCDPH Funding Partnership

## Summer 2023

- Envision Center
- 100 Person Capacity
  - 6,643 Visitors



## Summer 2024

- 3 Faith Centers
- 30-35 Person Capacity/Site
  - 7,029 Total Visitors
  - 544 Animal Companions
  - 21,327 Water Bottles Provided



# 2025 Heat Relief

## COOL OFF at Tempe heat relief locations

### COOLING CENTER



Church of the Epiphany  
2222 S. Price Road  
9 a.m. – 7 p.m. Monday – Saturday

### HYDRATION STATIONS



Escalante Community Center - 2150 E. Orange St.  
8 a.m. – 9 p.m. Monday - Thursday  
8 a.m. – 8 p.m. Friday  
10 a.m. – 5 p.m. Saturday  
1 p.m. – 6 p.m. Sunday

Kiwanis Recreation Center - 6111 S. All America Way  
7 a.m. – 10 p.m. Monday - Thursday  
7 a.m. - 7 p.m. Friday  
8 a.m. – 6 p.m. on weekends

### HYDRATION STATIONS



North Tempe Multi-Generational Center  
1555 N. Bridalwreath St.  
8 a.m. – 8 p.m. Monday - Friday  
10 a.m. – 5 p.m. Saturday

Tempe Public Library – 3500 S. Rural Road  
9 a.m. – 8 p.m. Monday – Wednesday  
9 a.m. – 5 p.m. Thursday – Saturday  
12 p.m. – 5 p.m. Sunday

Westside Multi-Generational Center  
715 W. Fifth St.  
8 a.m. – 9 p.m. Monday – Friday  
10 a.m. – 5 p.m. Saturday



**Cooling Center**  
• Access to water and City resources  
• Visitors may stay all day



**Hydration Stations**  
• Access to water  
• Temporary place to cool off

**Get Help**

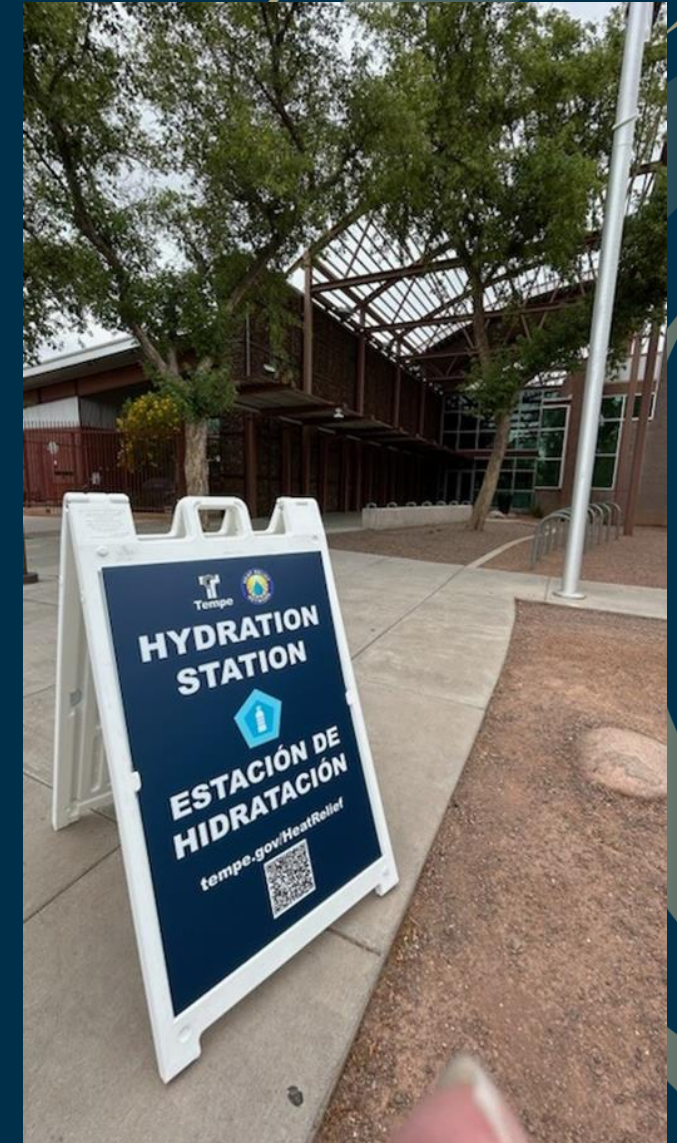


**CARE &  
HOPE Line**  
480-350-8004



To find help with heat relief transportation

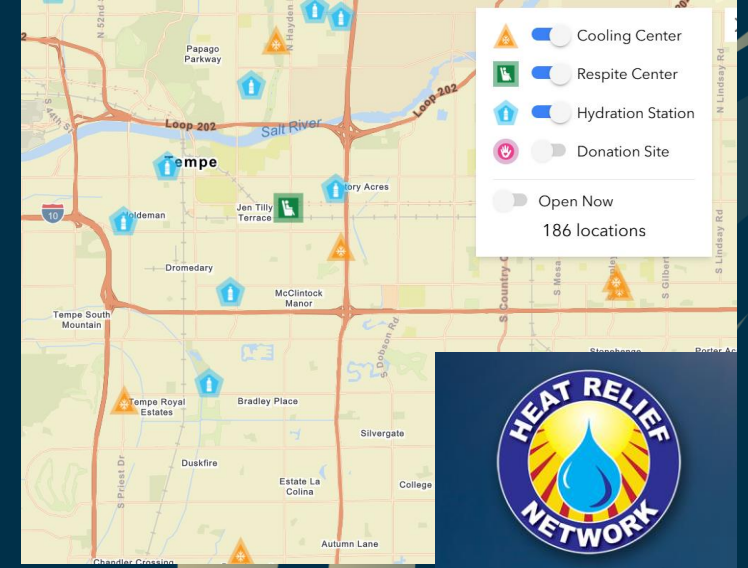
More info and holiday hours available at  
**tempe.gov/HeatRelief**







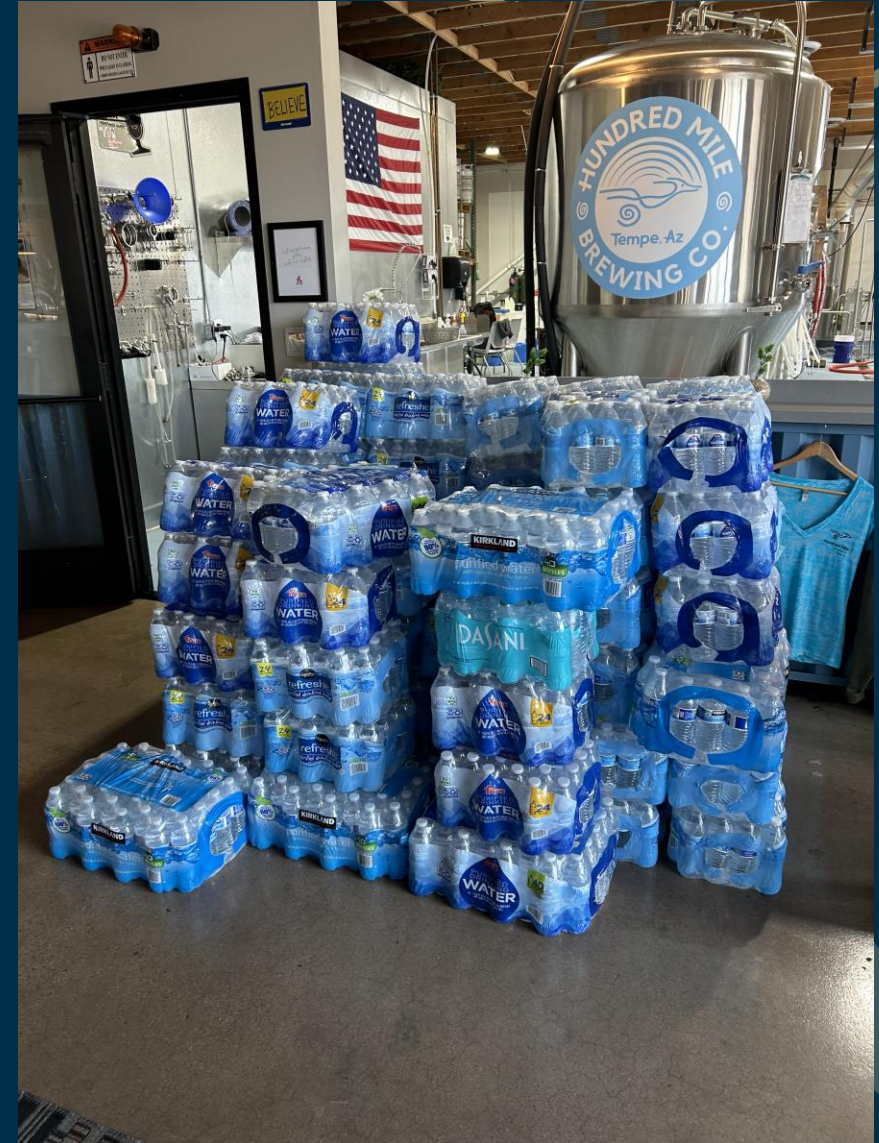
# HOPE Team & Tempe Heat Relief







# Water Donations



**Thank you**  
**Questions?**

---





# Climate Stations in Los Angeles

**Stephany  
Campos**

Homeless Health Care  
Los Angeles

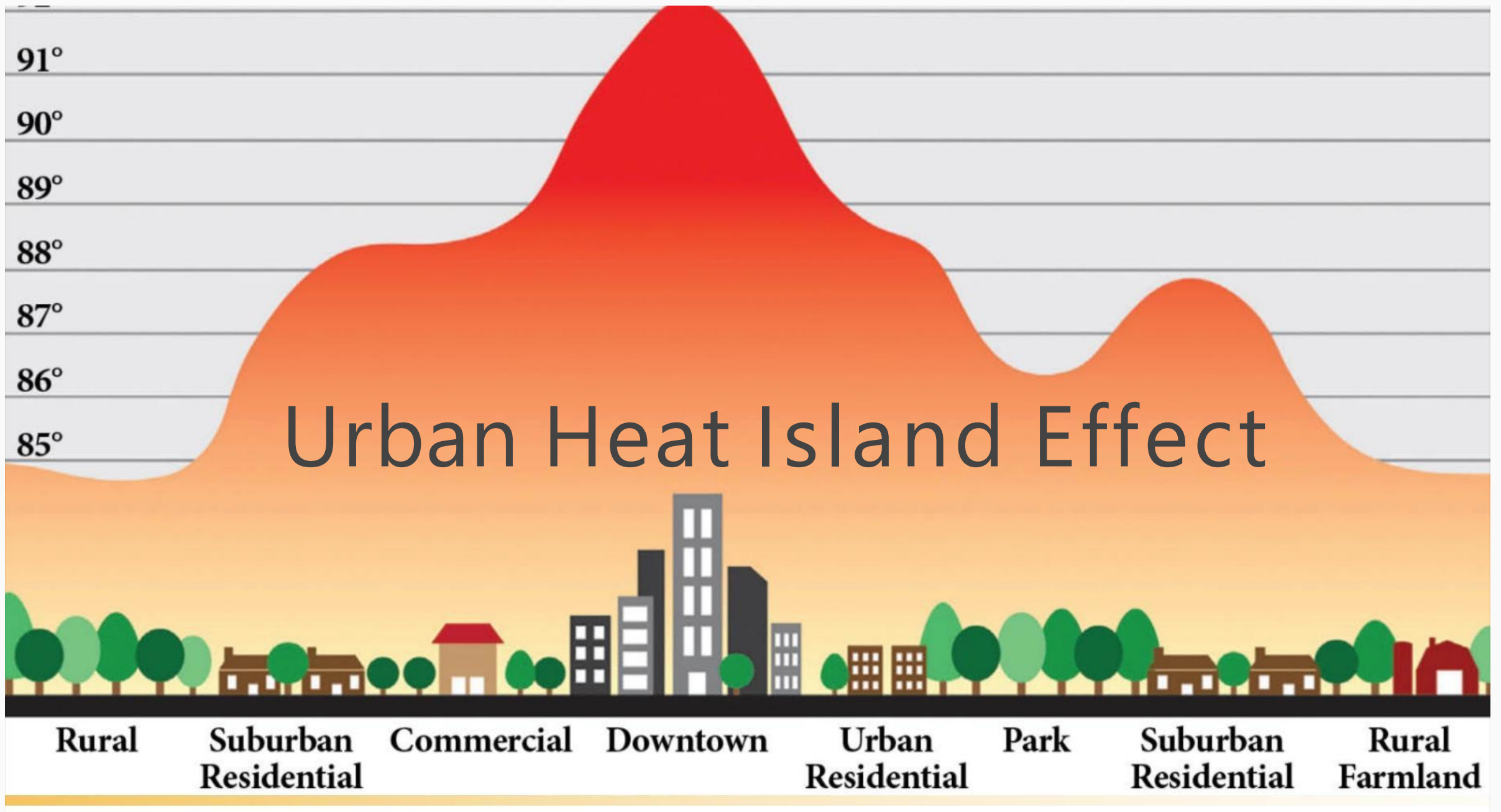


# Skid Row Climate Stations: Mitigating Dangerous Heat Outcomes at the Street Level

Stephany Campos

Homeless Health Care Los Angeles

Director of Strategic Planning & Special  
Projects

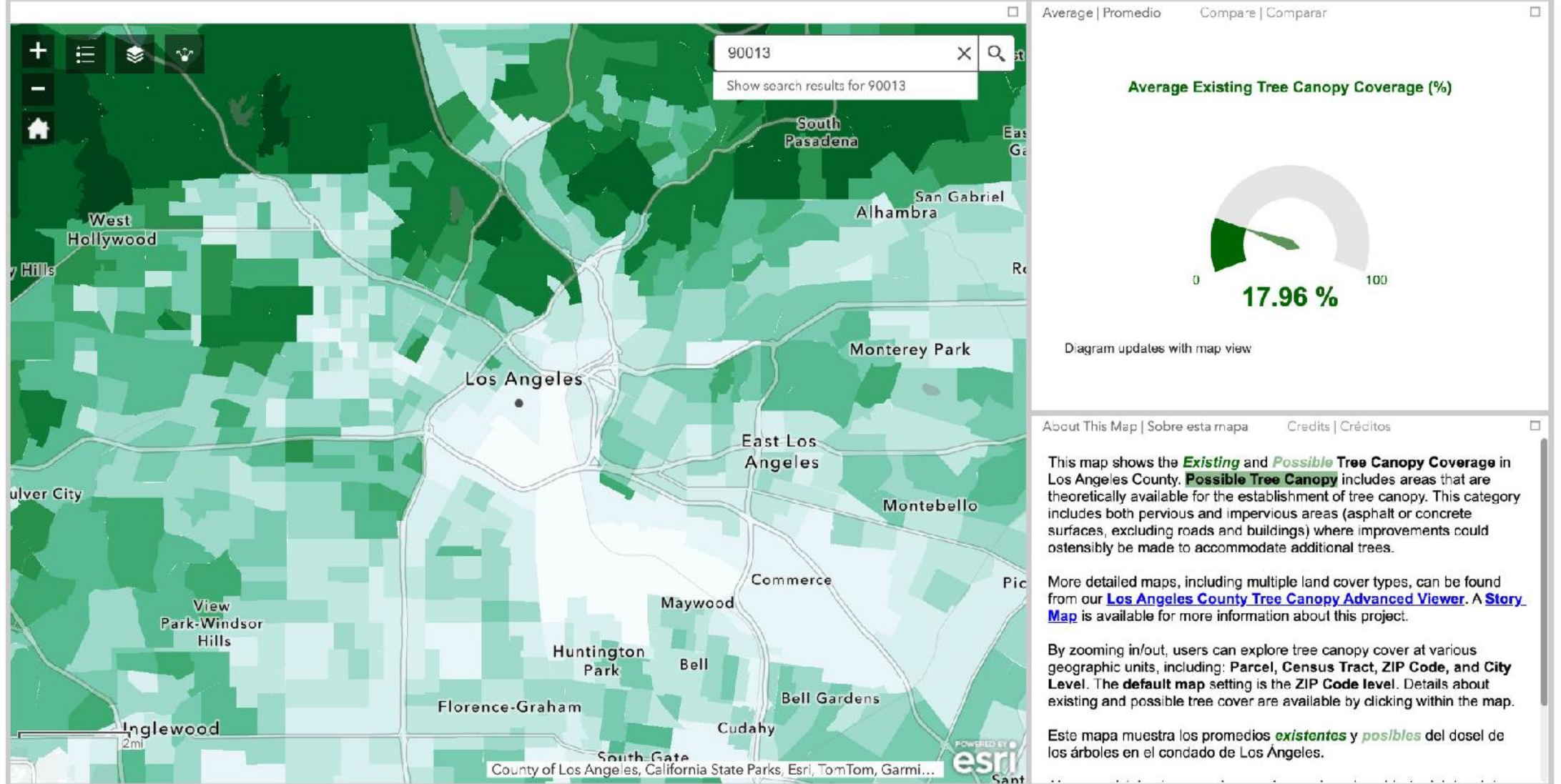




# Los Angeles County Tree Canopy Map Viewer

## Los Angeles County Tree Canopy Basic Viewer

Exploring the Existing and Possible Tree Canopy from the Parcel to the City Level







# Our mission

The mission of the Skid Row Cooling Resources Group is to address the escalating health crisis of heat exposure threatening the residents of Skid Row, Los Angeles with the installation of temporary and staffed "Cooling Canopies" dotted throughout the neighborhood during the hottest summer months of the year. Providing emergency relief to unhoused residents, services at the "Cooling Canopies" will include shade, water, sun protection products, ice and mist.

# Cooling Centers Proposal



A modified fire hydrant located at 5th and Towne in Skid Row. (Photo by Patricia Kelly Yeo)



**SKID ROW COOLING  
RESOURCES**

Request for Support  
3.31.21



# Proposed Solution

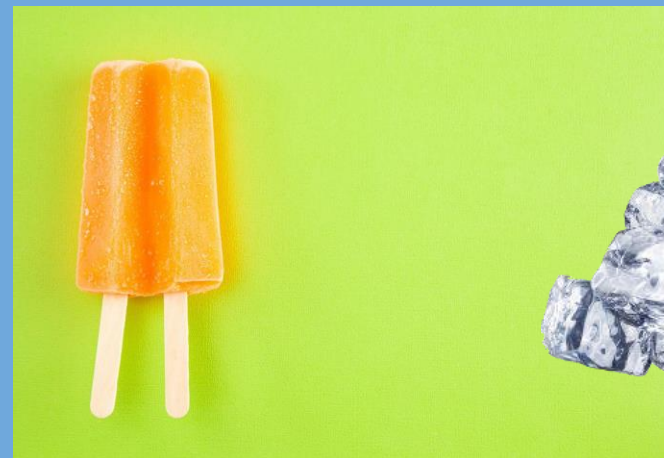
The SRCR Group proposes the installation of temporary and staffed "Cooling Canopies" dotted throughout the neighborhood during the hottest summer months of the year (with 6 being optimal).

These Cooling Canopies would provide the following:

- Shaded canopies furnished with misters and fans for ultimate outdoor cooling effects
- Water bottle refilling stations
- Cold beverages
- Ice/ice packs
- Iced treats (i.e. popsicles)
- Sunblock products
- Socially-distanced seating
- Signage

Further than simply providing a much-needed way to cool off during summer months, these Cooling Canopies would serve as a consistent community space where individuals could relax, safely engage with one another and get connected to other resources they may need. With many homeless service providers operating at limited capacity due to the pandemic, these spaces have become more uncommon – and thus, more necessary – for those not residing in shelters.

The SRCR Group proposes two daytime staff members and one night-time staff member/per Cooling Canopy to run daily operations. Sites would need to be restocked on a daily basis by staff and volunteers.





# SKID ROW COOLING TENTS

**4 SKID ROW  
LOCATIONS**

**OPEN 6AM-10PM  
FROM JULY 21ST  
TO OCTOBER 1ST**

**COLD WATER,  
MISTING, SHADE &  
COLD SNACKS WILL  
BE PROVIDED.**

SCAN ME FOR  
MORE DETAILS!



*Public tents will be located at:*

- Towne Ave between 5th & 6th  
(across from the Refresh Spot)
- 5th & Towne
- 6th & San Pedro (by Midnight Mission)
- Main St. between 5th & 6th



## First Flyer for the seasonal Cooling Stations









- Summer 2021 - 4 Cooling Stations piloted in Skid Row
- That summer, there were 110,000 combined visits with 130,000+ beverages/water served

# Summer 2022

- Record-breaking heat
- 2 Cooling Stations



## CITY OF LA COOLING STATIONS

Eric  
Garcetti  
Mayor of LA

### WE ARE BACK!

#### **What?**

Cooling Stations are free, designated areas for Skid Row residents to get a break from the heat under large shaded tents. Urban Alchemy staffers will provide a safe environment with cold beverages, seating, and activities, such as games, as you cool off under water misters.

#### **Where?**

Two cooling stations are provided this summer. One across the street from the ReFresh Spot (**Towne Ave. between 5th and 6th**). The second location is on **7th and Stanford Ave.**

#### **When?**

Both cooling stations are open **every day from 6 am- 10 pm** to provide services from **July 11, 2022 to September 30, 2022**

#### **Why?**

The heat is unbearable in Los Angeles, especially in the summer. People can acquire several heat-related illnesses from being too hot for too long, such as heat rash, heat cramps, fainting, heat exhaustion, and heatstroke. The cooling stations are a free and safe daily getaway from the heat. Get rested and hydrated at the stations!

HOMELESS  
HEALTH CARE  
LOS ANGELES

**TOWNE AVE. BETWEEN 5TH AND 6TH & 7TH AND STANFORD AVE.**  
**6 AM - 10 PM DAILY**  
**JULY 11, 2022 - SEPTEMBER 30, 2022**



## ESTACIONES DE ENFRIAMIENTO DE LA CIUDAD DE LOS LOS ÁNGELES

Eric  
Garcetti  
Mayor of LA

### ¡ESTAMOS DE REGRESO!

#### **¿Qué?**

Las estaciones de enfriamiento son áreas gratuitas y designadas para que los residentes de Skid Row descansen del calor debajo de grandes carpas de sombra. El personal de Urban Alchemy se asegurará que sea un ambiente seguro con bebidas frías, asientos y actividades, como juegos, mientras se refresca bajo los rociadores de agua.

#### **¿Dónde?**

Se proporcionan dos estaciones de enfriamiento este verano. Uno al otro lado de la calle del ReFresh Spot (**Towne Ave. entre las calles 5th y 6th**). La segunda ubicación está entre la calle **7th y avenida Stanford**.

#### **¿Cuándo?**

Ambas estaciones de enfriamiento están abiertas todos los días de 6 am a 10 pm para brindar servicios desde el **11 de julio de 2022 hasta el 30 de septiembre de 2022**.

#### **¿Por qué?**

El calor es insoportable en Los Ángeles, especialmente en el verano. Las personas pueden contraer varias enfermedades relacionadas con el calor por tener demasiado calor durante mucho tiempo, como sarpullido, calambres, desmayos, agotamiento e insolación. Las estaciones de enfriamiento son oportunidades gratuitas y seguras de escapar del calor. ¡Descanse e hidrátense en las estaciones!

HOMELESS  
HEALTH CARE  
LOS ANGELES

**TOWNE AVE. ENTRE LAS CALLES 5TH Y 6TH & LA CALLE 7TH Y AVENIDA STANFORD**  
**6 AM - 10 PM DIARIO**  
**11 DE JULIO 2022 - 30 DE SEPTIEMBRE 2022**









# Winter 2023

- Record-breaking rainstorms
- 1 Warming Station piloted



Evolution of the Cooling Centers.

Skid Row Cooling Stations → Warming Stations →

## Climate Stations





## SKID ROW CLIMATE STATIONS



Climate Stations are free, designated areas for residents to get a break from the weather under large shade tents. Visitors are able to receive cold and/or warm beverages, seating, and activities, as you get rested and hydrated!



### Where/When? 24/7 DAILY

3 Climate Stations will operate at the following locations:

August 1, 2024 - June 30, 2025

1. Towne Ave. between 5th St. & 6th St. (across from the ReFresh Spot)
2. San Pedro St. mid-block between 6th St. & 7th St.
3. 5th St. & Maple Ave.

## LAS ESTACIONES CLIMÁTICAS DE SKID ROW



Las estaciones climáticas son gratuitas y áreas designadas para que los residentes descansen bajo la sombra de grandes carpas de los efectos del clima extremo. Los visitantes podrán recibir bebidas frías y / o calientes, asientos y actividades, mientras descansan y se hidratan!



### ¿Dónde/cuándo? 24/7 TODOS LOS DÍAS

Tres estaciones climáticas operarán en los siguientes lugares:

1 de agosto de 2024 a 30 de junio de 2025

1. Calle Towne entre las calles 5 y 6 (en frente de ReFresh Spot)
2. Calle San Pedro a la mitad de la cuadra entre las calles 6 y 7
3. Calle 5 y Avenida Maple



# June 2025 Figures

## CLIMATE STATION REPORT

June 2025

Towne / 531



### ENGAGEMENTS

Shift	Men	Women
Morning	5,484	4,263
Swing	7,357	4,285
Overnight	6,071	3,779

TOTAL : 31,239



### WATER

Shift	Total
Morning	4,804
Swing	6,173
Overnight	3,802

TOTAL : 14,779



### COFFEE/JUICE

Shift	Total
Morning	4,408
Swing	4,632
Overnight	6,009

TOTAL : 15,049



### FOOD

Shift	Total
Morning	0
Swing	0
Overnight	0

TOTAL : 0



### CLOTHING/HYGIENE

Shift	Total
Morning	0
Swing	70
Overnight	0

TOTAL : 70



### MISC.

Shift	Total
Morning	1,137
Swing	583
Overnight	405

TOTAL : 2,125



## CLIMATE STATION REPORT

June 2025

San Pedro / 631



### ENGAGEMENTS

Shift	Men	Women
Morning	6,382	5,062
Swing	7,297	5,398
Overnight	5,547	3,849

TOTAL : 33,535



### WATER

Shift	Total
Morning	5,076
Swing	5,192
Overnight	2,861

TOTAL : 13,129



### COFFEE/JUICE

Shift	Total
Morning	3,389
Swing	4,438
Overnight	5,613

TOTAL : 13,440



### FOOD

Shift	Total
Morning	0
Swing	23
Overnight	0

TOTAL : 23



### CLOTHING/HYGIENE

Shift	Total
Morning	0
Swing	0
Overnight	0

TOTAL : 0



### MISC.

Shift	Total
Morning	312
Swing	302
Overnight	80

TOTAL : 694



## CLIMATE STATION REPORT

June 2025

Maple / 5th



### ENGAGEMENTS

Shift	Men	Women
Morning	12,321	4,910
Swing	8,989	3,927
Overnight	8,463	3,363

TOTAL : 41,973



### WATER

Shift	Total
Morning	6,393
Swing	5,819
Overnight	3,911

TOTAL : 16,123



### COFFEE/JUICE

Shift	Total
Morning	5,458
Swing	4,854
Overnight	5,573

TOTAL : 15,885



### FOOD

Shift	Total
Morning	62
Swing	64
Overnight	0

TOTAL : 126



### CLOTHING/HYGIENE

Shift	Total
Morning	0
Swing	0
Overnight	33

TOTAL : 33



### MISC.

Shift	Total
Morning	940
Swing	918
Overnight	941

TOTAL : 2,799



OPEN 24 HOURS  
EVERY DAY

# REFRESH SPOT

544 TOWNE AVE.  
LOS ANGELES, CA 90013



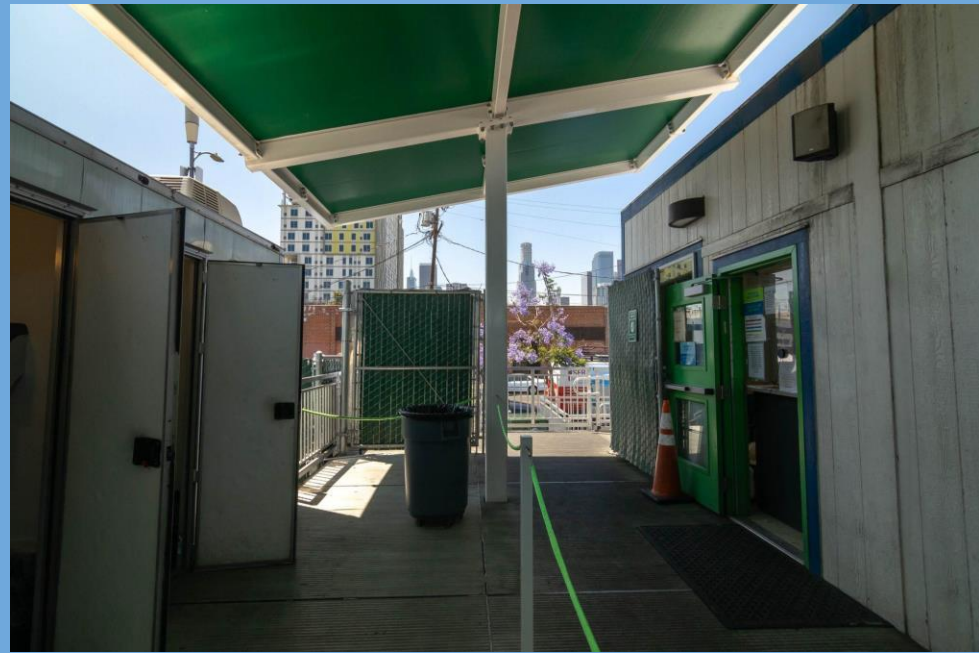
# FREE

SHOWERS  
RESTROOMS  
LAUNDRY

PHONE CHARGE  
REFERRALS

*A place where everybody is somebody.*





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# Today & future...





# Takeaways

- Consult with the community – they know their needs best
- Investing in the community = investing in people & investing in public health → leads to overall better health outcomes
- Partnerships (ask)
- Continue collaborating with the community and getting/asking for feedback
- ADVOCATE

# QUESTIONS?

## Thank you!

Please stay in touch:

Stephany Campos  
[scampos@hhcla.org](mailto:scampos@hhcla.org)  
(213) 334-5787

**H O M E L E S S  
H E A L T H C A R E  
L O S A N G E L E S**

**Questions?**





To submit a nomination, email Olivia at [olivia.armat@phd.sc.gov.org](mailto:olivia.armat@phd.sc.gov.org) by September 8<sup>th</sup>

# Co-Chair Nominations

## Roles:

- Co-create agendas and facilitate quarterly meetings
- Guide implementation of HAQR workplan
- Approve subcommittees and subcommittee leads
- Report progress to the Collaborative's Leadership Advisory Team (LAT), as needed

## Time Commitment:

- 2 Year term (November 2025 to November 2027)
- HAQR Work Group meetings (4/yr)
- Collaborative meetings (2/yr)
- LAT (1-2/yr)

# HAQR Participant Feedback Survey Results



**Carmen Olmedo**

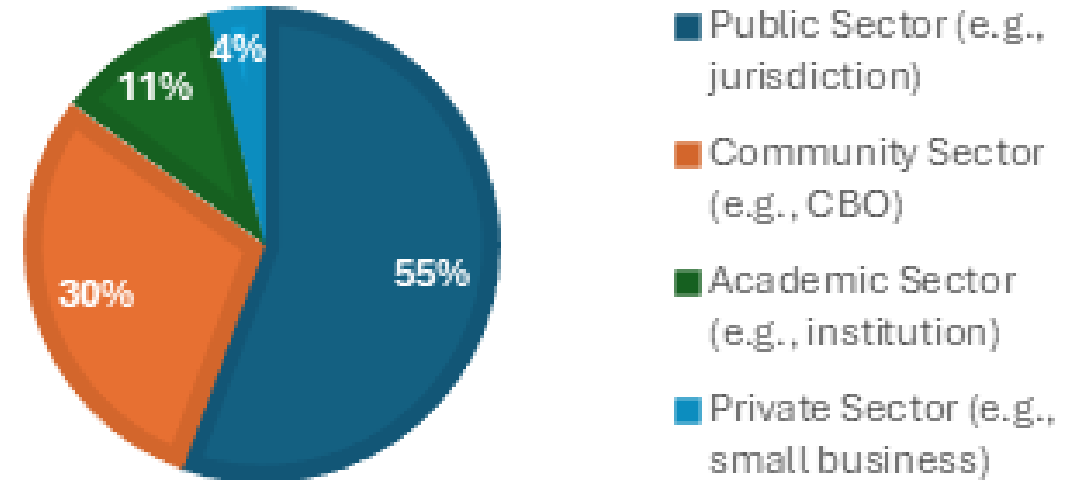
County of Santa Clara Public  
Health Department



# Survey Overview

- **Purpose:** The HAQR Participant Feedback Survey was co-developed with San Francisco's Climate and Health Program to understand experiences, needs, and recommendations that will strengthen their respective Heat and Air Quality (HAQR) Work Group/Project.
- **Who we heard from:** A total of 27 participants with representation from:
  - Public Sector (55%)
  - Community Sector (30%)
  - Academic Sector (4%)
  - Private Sector (11%)
  - Strong ongoing engagement: 93% attended past meetings; 74% plan to continue
  - Respondents span tenure from <1 year (48%) to 1–2 years (48%) and >3 years (4%), giving us both fresh and seasoned perspectives

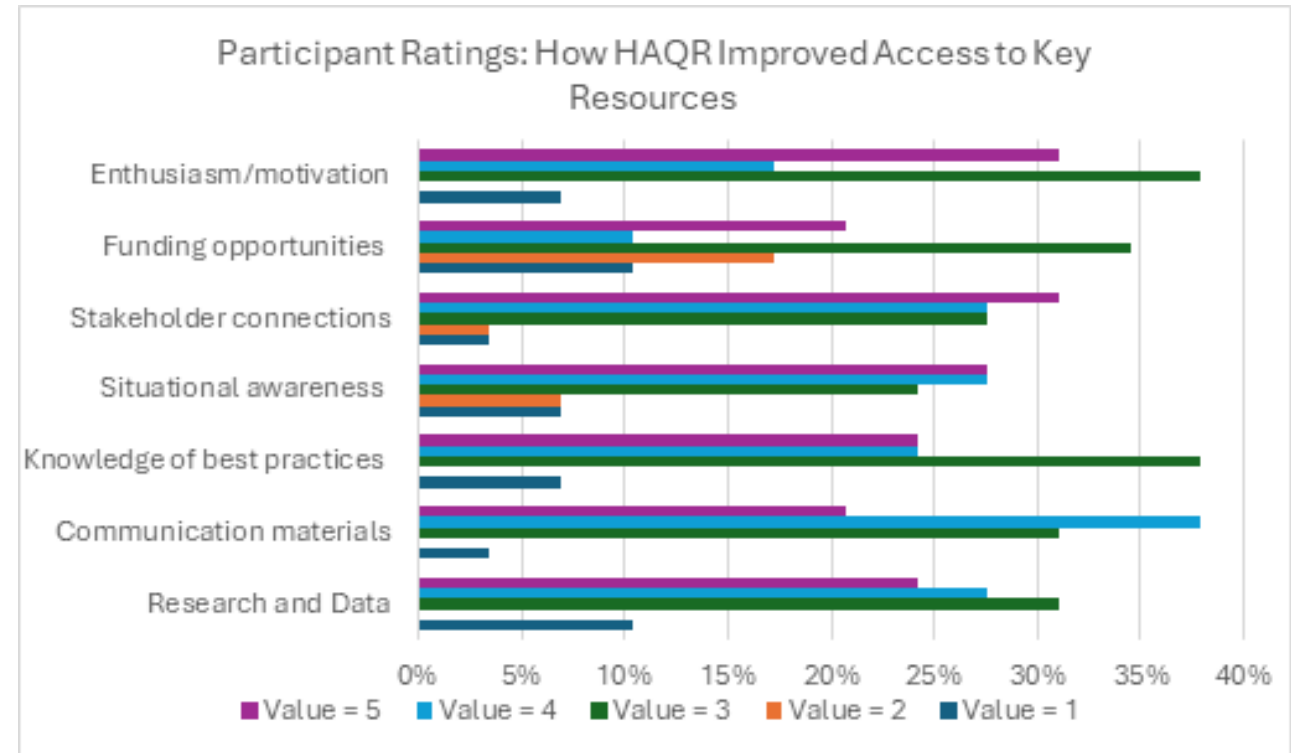
HAQR MEMBERS BY ORGANIZATION TYPE





# Participant Ratings: How HAQR Improved Access to Key Resources

- **Highest perceived value:** *Stakeholder connections* and *Enthusiasm/motivation* (largest share of 5's; strong 4's).
- **Solid mid-tier value:** *Situational awareness*, *Knowledge of best practices*, and *Communication materials* (concentrated in 3–4, with meaningful 5's).
- **Growth areas:** *Research & data* and *Funding opportunities* (fewer 5's, more 3's).
- **Overall pattern:** Ratings skew positive—very few low ratings (1–2) across categories
- **What participants have implemented:**
  - Nature-based solutions (tree canopies, green infrastructure)
  - Air-quality and heat-health strategies
  - Grant applications and policy integration of resilience priorities



# Priorities for Future HAQR Meetings

- **Cross-sector consensus:** *Funding Opportunities* and *Access to Research & Data* are the most frequently requested resources overall and recur across sectors. Only one CBO respondent requested *Highlights of Services*.
- **Public sector:** Emphasis on *Funding, Research & Data*, and *Best Practices* (plus interest in *Stakeholder Connections* for inter-agency coordination).
- **Community sector:** Prioritizes *Research & Data* and *Funding*; followed by a tie between *Stakeholder Connections* and *Best Practices*.
- **Academic sector:** Highest on *Stakeholder Connections*; also values *Communication Materials* and *Research & Data* to translate evidence for practice.
- **Private sector:** Requests center on *Stakeholder Connections, Funding* and *Research/Data* (lower absolute counts, but same directional needs as Public Sector).



# From Feedback to Action — Priorities & Q&A

- **Topics HAQR members want to see for future meetings:**
  - Best practices for reaching under-resourced communities
  - Awareness campaigns on extreme heat & air quality
  - Urban forestry / nature-based solutions
  - Case studies of successful program implementation
- **Tools, data, resources requested:**
  - A consolidated HAQR Toolbox (national + local climate resources)
  - Real-time dashboards and localized data tools
  - Policy awareness resources & supports for cross-sector collaboration
  - Better systems for tracking heat-related health impacts
- **Who else to engage:**
  - More community-based organizations; add structured networking time in meetings to spark partnerships
- **Additional feedback:**
  - Keep sessions both informational and collaborative; strengthen resource-sharing, funding access, and community engagement across the network





# Federal Funding Cuts: What's at Stake for Santa Clara County

H.R. 1 passed in July 2024: Largest cuts in U.S. history to Medi-Cal (Medicaid) & CalFresh (food assistance)

## Impact on our community:

- 1 in 4 rely on Medi-Cal for health coverage
- 150,000+ rely on CalFresh for food security

## Impact on County:

- \$500M lost in FY26; \$1B+ lost in FY27
- Affects healthcare, behavioral health, supportive housing & more

## Our Hospitals & Clinics:

- 50% of 911 transports go to county hospitals
- 1/3 of residents get care from county facilities

Learn more & stay updated



# GROUP INFO SHARE

Take this opportunity to connect with other working group members to share program updates, request feedback, share opportunities, or just ask questions!

Raise Hand or Chat to share





Please enter the code

8373 3220

Submit

The code is found on the screen in front of you

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# Feedback Survey

- Visit Menti.com
- Enter Code: **8373 3220** to provide your input





# Thank you!

Co-Chairs

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Staff

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**Olivia Joy Armat**

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## Next Quarterly Meeting

November 19, 2025  
10:30am – 12:00pm